

How to find a doctor via LewerMark

◆ Quick Guide to Finding a Doctor

Step 1: Visit the LewerMark Doctor Search Page

- Go to the Find a Doctor or Hospital page.
- Click "Find an AETNA Provider."

Step 2: Enter Your Location

- Type in your **ZIP code or city/state** to search nearby providers.

Step 3: Select Your Insurance Plan

- Choose "**Passport to Healthcare Primary PPO Network.**"

Step 4: Choose a Provider Type

Use this guide to decide what care you need:

- **Urgent Care**
Ideal for injuries or illnesses that are not life-threatening.
Examples: Minor cuts, sprains, flu, or a persistent cough.
- **Primary Care**
Focuses on prevention, wellness, and the treatment of common illnesses.
Examples: Routine check-ups, vaccinations, mild illnesses like common colds
- **Emergency Room (ER)**
For immediate treatment of serious injuries or conditions requiring urgent medical care.
Examples: Chest pain, difficulty breathing, head injuries, stroke, seizures

Step 5: Set Filters

- Choose a specialty: **Cardiology, Pediatrics**, etc.
- Use filters for:
 - **Gender preference**
 - **Languages spoken**
 - **Accepting new patients**
 - **Online visits available**

Step 6: Review Results

- Each doctor listing includes:
 - Name
 - Practice address
 - Phone number
 - Map & directions (if available)

Step 7: Make the Call

☎ Call the office to:

- Confirm they accept **LewerMark insurance**
- Ask about co-pays or out-of-pocket costs
- Schedule your visit

💡 **Tip:** Have your **insurance card** and personal info ready!



last updated: July 2025

How to Access your Medical ID Card.

◆ Quick Guide Accessing your Medical ID Card

Step 1: Visit the LowerMark Student Login Page

Navigate to the LowerMark student login portal:

👉 www.lewermark.com/student-login/

Step 2: Log In to Your Account

- **Username:** Enter your student ID number.
- **Password:** Use your date of birth in MMDDYYYY format. For example, if your birthdate is July 8, 1998, enter 07081998

💡 First-time users will be prompted to set a new password and security question.

Step 3: Access Your Online ID Card

- Click the “Start Here!” button on the dashboard.
- Select “Online ID Card” from the menu.
- Your card will appear as a downloadable PDF.

Step 4: Save or Print Your ID Card

- Save the PDF to your device or take a screenshot or photo of the card for easy access.
- Print a physical copy to keep with you for medical visits.

💡 Additional Tips

- **No Physical Card:** LowerMark does not issue physical insurance cards; it's your responsibility to download or print your ID card.
- **Accessing Your Card Later:** You can log in at any time to view or download your ID card.
- **Need Assistance?:** If you encounter any issues or need help, contact LowerMark Support:
 - 📞 Phone: 1-800-821-7710 (Monday–Friday, 8:00 a.m. to 5:00 p.m. Central Time)
 - 💬 Chat: Visit www.lewermark.com and use the live chat feature.
 - ✉ Email: lewermarksupport@lewer.com
- 🎥 Watch a quick tutorial here: [How to Access & Print Your Insurance ID Card – LowerMark Video](#)



last updated: July 2025



Medical Facilities Near Highline



Primary Care Clinic (by appointment only)

Franciscan Medical Clinic – Des Moines

📍 22000 Marine View Dr S, Suite 100,
Des Moines, WA 98198
☎ (206) 870-4460

Hours:

Mon–Fri: 7:00 AM – 5:30 PM

🚌 **Transit:** Take Bus 165 (Burien Transit Center) → Stop at *Marine View Dr S & S 220th St*



Urgent Care Clinic (walk-in for minor illnesses & injuries)

Franciscan Urgent Care – Burien

📍 16045 1st Ave S, Floor 1, Burien, WA
98148
☎ (206) 965-4180

Hours:

Mon–Fri: 8:00 AM – 7:30 PM

Sat–Sun: 8:00 AM – 4:30 PM

🚌 **Transit:** Take Bus 165 (Burien Transit Center) → Stop at *1st Ave S & S 160th St*



Emergency Hospital

St. Anne Hospital

📍 16251 Sylvester Rd SW, Burien, WA
98166
☎ (206) 244-9970

🚌 **Transit:** Take Bus 165 (Burien Transit Center) → Stop at *1st Ave S & S 160th St*

◆ *This information is for reference only. Please verify provider participation and coverage through the [LewerMark website](#) or by contacting the provider directly. Highline College does not endorse any specific facility.*



last updated: July 2025